

# Guided RPL Learnership in Business Administration Services NQF Level 4 - SAQA ID: 61595 (140 Credits)



5½ Days\*



R 23, 400 Ex VAT



JHB and Onsite Nationally

\* Contact sessions are split over a 12 month period

## About this Learnership

This RPL (Recognition of Prior Learning) Learnership allows companies to enrol more experienced administrative professionals (minimum of 3 years' work experience and Matric) on a programme that consolidates and recognises their work experience. Delegates attend 5 assessment preparation workshops where they take part in guided discussions and assessment briefings designed to assist them to complete Portfolios of Evidence on their administrative skills.

## What is needed before attending this learnership

- Delegates must have completed a Matric (Std 10/Grade 12) , passed 2 languages, and competent in Standard Grade Maths and English Literacy
- Delegates must also be computer literate or have completed the Business Administration Services NQF Level 3 Learnership
- Delegates must have at least 3 years' working experience in an administrative position

## Course Outline - Modules included Portfolio of Evidence (PoE)

1. **Personal Effectiveness and Ethics**
2. **Effective Administration and Finance Services**
3. **Managing Contracts and New Developments**
4. **Working as a Team Member**
5. **Effective Communication and Reporting**

**These PoE's will be assessed and moderated, and if found competent, in all 5 areas, delegates will receive a *National Qualification*\***.

**\*Qualification Certificates are issued by Services SETA.**

**NB:** It is the responsibility of the employer to complete and submit a learnership agreement to their relevant SETA for registration purposes. CBM Training will register the students on the SERVICES SETA LMIS System against the selected Qualification

# Qualification Breakdown

Unit Standard	Learning Unit /Module	Credits
<b>Module 1: Personal Effectiveness and Ethics - 22 Credits (US 110021, 10022, 110026, 7791, 15234)</b>		
110021	Achieve personal effectiveness in the business environment	6
10022	Comply with organisational ethics	4
110026	Describe and assist in the control of fraud in an office environment	4
7791	Display cultural awareness in dealing with customers and colleagues	4
15234	Apply efficient time management to the work of a department, division or section	4
<b>Module 2: Effective Administration &amp; Finance Services - 35 Credits (US 13945, 13941, 110009, 110003, 7468, 9015, 12417)</b>		
13945	Describe and apply the management of stock and fixed assets	2
13941	Apply the budget function in a business unit	5
110009	Manage administration records	4
110003	Develop administrative procedures in a selected organisation	8
7468	Use mathematics to investigate and monitor the financial aspects of personal, business, national and	6
9015	Apply knowledge of statistics and probability to critically interrogate and effectively communicate findings	6
12417	Measure, estimate and calculate physical quantities and explore, critique and prove geometrical	4
<b>Module 3: Managing Contracts and New Developments - 18 Credits (US 13943, 14552, 109999)</b>		
13943	Analyse new developments reported in the media that could impact on a business	10
14552	Contract service providers	3
109999	Manage service providers in a selected organisation	5
<b>Module 4: Working as a Team Member - 21 Credits (US 10135, 13912, 242817)</b>		
10135	Work as a project team member	8
13912	Apply knowledge of self and team in order to develop a plan to enhance team performance	5
242817	Solve problems, make decisions and implement solutions	8
<b>Module 5: Effective Communication and Reporting - 46 Credits (US 110023, 8968-8970, 8972, 8974-8976, 12153)</b>		
110023	Present information in report format	6
8968	Accommodate audience and context needs in oral communication	5
8972	Interpret a variety of literary texts	5
8969	Interpret and use information from texts	5
8970	Write texts for a range of communicative contexts	5
8974	Engage in sustained oral communication and evaluate spoken texts	5
8975	Read, analyse and respond to a variety of texts	5
12153	Use the writing process to compose texts required in the business environment	5
8976	Write for a wide range of contexts	5



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